

TERMS & CONDITIONS

1. Accommodation is available after 3pm on day of arrival. Prior agreement should be made...
 - a. If you expect to arrive after 11pm.
 - b. You will be arriving on a later day than booked to arrive.
2. Accommodation should be vacated by 10am on the day of departure.
3. A weekly change of bed linen and bathroom towels is provided.
4. Regrettably we do not provide respite cover and can take no responsibility for the safety of any guests staying or visiting.
5. We operate a strict no smoking policy in the building and grounds which includes vaporizing. The designated smoking area is outside in the car park.
6. Regrettably no pets are allowed except dogs and this is only available to guest staying in the Emily Cottage accommodation.
7. Dogs are not allowed in the main gardens, there is an allocated area for dogs outside the Emily Cottage, and there are local walks near Hartlands so please ask for details.
8. The swimming pool can be booked for private or shared 1 hour slots during your holiday.
9. The pool can be used un-supervised under the following conditions...
 - a. There is a competent person trained in effecting a rescue.
 - b. There are at least two competent adults in the pool area at any time.
 - c. Children are supervised at all times.
 - d. No pets are allowed in the swimming pool.
 - e. No glass or food allowed in the pool area.
 - f. The attached informed consent is signed and returned to Hartlands management.
10. We are happy to provide additional pool supervision if needed to ensure your safety.
11. There is an emergency phone in the Pool area, please familiarize yourself with it and the safety equipment around the swimming pool.
12. The swimming pool is not open unless booked to ensure safety.
13. Due to accidental damage, we ask that no toys or inflatables are taken into the pool.
14. There is a strict no running, jumping or diving policy within the pool area.
15. The pool area is monitored by CCTV for safety and insurance purposes.
16. Any persons using the Hartlands Swimming Pool, Gym or Sauna facilities do so at their own risk and must abide by the rules on display in each area.
17. Any person using the Hartlands garden play equipment do so at their own risk and must use the equipment safely and sensibly.
18. We request any breakages or damages to be reported to us before departure.
19. We reserve the right to make additional charges for unreasonable breakages or spoilage not associated to autism.
20. We reserve the right to refuse or (in exceptional circumstances) terminate a booking.

• Informed Consent and Acknowledgement

IN CONSIDERATION OF permitting the persons named below staying at the Hartlands having access to the swimming pool, gym, sauna facilities at the Hartlands, 41 Victoria Avenue, Shanklin, PO37 6LT, the undersigned parents, legal guardians, or authorized carers acknowledges and agrees to the following on behalf of all the named persons below:

1. I/We fully understand that swimming pool activities involve a certain level of risk of injury and that these risks and dangers exist while in the pool as well as in the surrounding pool area. These risks may include physical injuries, psychological injuries and even the possibility of loss of life.
2. I/We fully understand that using gym equipment or sauna involves a certain level of risk of injury. These risks may include physical injuries, psychological injuries and even the possibility of loss of life.
3. I/We hereby accept the risks accessing the swimming pool, gym, sauna facilities and will hold the Hartlands owners, operators, and its employees harmless from any and all liability, actions, demands, damages, expenses, costs, claims and causes of action of any possible nature in respect of injury, death, loss or damage caused as a result of or in any way relating to activities in the swimming pool, surrounding pool area, gym, sauna.
4. I/We further agree to indemnify and hold harmless the Hartlands owners, operators, and its employees against any and all liability incurred as a result of or in any manner related to using the swimming pool, gym, sauna facilities.
5. I/We if despite the signing of this waiver, bring legal action against the Hartlands owners, operators, or its employees in relation to using the swimming pool, gym, sauna facilities. I/We agree to pay for any and all court costs and legal fees incurred as a result of such litigation.
6. I/We also declare that no one in our party are under the influence of any chemical substance including alcohol that may impair their mental faculties and sound judgement, at the time of the signing of this release or at the time of using the swimming pool, gym, sauna facilities.
7. I/We agree that if any provision of this release is found to be unenforceable or invalid in any way, the remaining provisions will remain in force and in effect;
8. I/We hereby certify that the named persons using the swimming pool, gym, sauna facilities at Hartlands, 41 Victoria Avenue, Shanklin, PO37 6LT and signing of this waiver on behalf of the named persons is completely voluntary.

• Confirmation (Please list all persons in your group and at least one signature)

Staying in (delete as appropriate): Vincent Suite / Isaac Studio / Emily Cottage

Name	Relationship	Signed	Date